6 Skills for place-based work



Deep listening & analysis

uncovers insight for accountability

Understand the big picture

- Understand community issues deeply
- Use systems thinking to see how things are interrelated
- Do independent research and review evidence
- Read and analyse data to spot patterns

Listening and learning

- Listen without judgement
- Hold space for others to share
- Use participative facilitation to draw out insights

Building trust

- Build strong relationships across cultures and groups
- Use trauma-informed and child-safe approaches
- Combine empathy with technical or sectoral skills (e.g. health, disability, business)



